

Oberlin

User Guide for ObieAlert Mobile Safety App

ObieAlert is the official mobile safety app and system for Oberlin College and Conservatory. This guide explains how to use the app to stay safe on campus.



Before You Start

- Phone numbers and additional information can be updated on **My Self Service Profile** in [OberView](#). Follow this [User Guide](#) to add your cell-phone number to your profile then you will **receive notifications text, emails, and calls** from the ObieAlert App.

Downloading the App

1. **Download the ObieAlert app**
 - a. For [Apple](#)
 - b. For [Android](#)
2. Open the app, click the **Login** button, and enter your Obie credentials.
3. Turn on the **ObieAlert app notifications** in the **system settings** on your phone.

App Functions

Emergency Contacts

In the **Emergency Contacts** section, you have three options:

- **Call 911** (U.S. only)
- **Call Campus Safety**
- **Call Suicide and Crisis Lifeline**

Mobile Blue Light

1. Click the **Mobile Blue Light** button on the home screen.
2. Triggering the Mobile Blue Light function will:
 - Share your location with Campus Safety.
 - Initiate a call to dispatch.

Friend Walk

1. Click the **Friend Walk** button on the home page.
2. Click the **Start Friend Walk** button at the bottom of the screen. This will:
 - Prompt you to select a friend from your contacts.
 - Send a link with your location to that friend.
 - Allow you to pick your desired destination.

In Panic?

- Press the **Notify Your Friend** button.
- Your friend will be notified, and an emergency call will be triggered.

Report a Tip

If you witness a crime or harmful event, select the **Report a Tip** button on the home screen. You will have three options:

1. **In-App Crime Tip:** Fill out the fields provided to report your tip.
2. **Call or Text a Tip:** Use the call or text button to send in your report.
3. **Real-Time Tip Report to Dispatch:** Click **Chat Now** to communicate instantly with Campus Safety. (This chat function is available only when Campus Safety is online.)

Virtual Walk Home

1. Click the **Virtual Walk Home** button on the home screen.
2. This function shares your location with Campus Safety so they can monitor your walk home.
 - Click the **Start Virtual Walk Home** button.
 - Dispatch will be notified and will confirm they are monitoring.
 - Pick your desired location on the map.
 - Start your walk.

Need to Communicate an Emergency?

- Click **Emergency** for assistance.
- Click **Finish Tracking** once you safely arrive at your destination.

Safety Toolbox

Click the **Safety Toolbox** button on the home screen to access the following six options:

1. **Oberlin Campus Safety Website**
2. **Chat with Oberlin Campus Safety**
3. **I'm OK!**
4. **Campus Map**
5. **Notification History**
6. **Share this App**

Campus Map

1. Click the **Campus Map** button on the home screen.
2. Click the **Interactive Map** button to view available campus maps.

You can:

- View the interactive map.
- View a printable map.
- Access links to other resources, such as:
 - Directions to Campus
 - Visitor Parking
 - City of Oberlin Map
 - Lorain County Map

Support Resources

Click the **Support Resources** button on the home page to access four available support services:

1. **Academic Advising:**
 - Call for an appointment.
 - Visit the website.
 - Contact by email.
2. **Student Health:**
 - Call Student Health.
 - Visit the website.
 - Contact by email.
3. **Counseling & Psychological Services (CAPS):**
 - Provides free short-term therapy, psychiatry, group programming, consultation, and community referrals.
 - Call CAPS.
 - Visit the website.
 - Contact by email.

4. Harassment Help:

- Provides secure assistance for instances of sexual assault and campus harassment.
- Call (440) 775-844.
- Visit the Harassment website.
- Email for Sexual Assault and Harassment support.

Counseling

- Call Counseling & Psychological Services
- After-Hours Counseling
- Free Teletherapy
- Find a Provider